



CALIFORNIA DEPARTMENT OF  
**HEALTH CARE SERVICES**

Michelle Baass | Director

# NOTICE

**In accordance with California Health and Safety Code, Section 11836.12 all Driving-Under-the-Influence (DUI) programs must be clean, safe, free of alcohol or illicit drug use, and the program must adhere to all applicable statutes and regulations.**

**Title 9, Chapter 3, Section 9804(b)(11) of the California Code of Regulations, states that DUI programs will not discriminate in employment practices and in provision of benefits and services on the basis of race, color, national origin, religion, sex, sexual orientation, gender identity, or mental or physical disabilities pursuant to Title VI of the Civil Rights Act of 1964, section 504 of the Rehabilitation Act of 1973, California Government Code 11135, et seq., and other applicable state and federal laws.**

**Title 9, Chapter 3, Section 9823.1 of the California Code of Regulations, states that any person may request an investigation of a DUI program by contacting the Department in person, by telephone, in writing, or by any other automated or electronic means, in order to determine compliance with the provisions of Chapter 9 (commencing with Section 11836), Part 2, Division 10.5 of the Health and Safety Code and the requirements of this Chapter.**

## COMPLAINTS

**In accordance with Title 9, Chapter, Section 9823.1 of the California Code of Regulations, complaints should be directed to:**

**Department of Health Care Services  
Licensing & Certification Division  
Driving Under the Influence (DUI) – Licensing Unit  
P.O. Box 997413, MS 2602  
Sacramento, California 95899-7413  
Phone: (916) 322-2964  
Fax: (916) 440-5229  
TDD: (916) 445-1942  
<http://www.dhcs.ca.gov>**

